

Update – August Chiswick



Welcome

This is the next edition of your monthly Area Newsletter. In it we explain what we've been doing in your community, the wider borough and how we have been performing in certain areas.

Street cleaners sweep up at awards

Two members of Hounslow Highways' Street Cleaning Team were winners in the 'Excellent Customer Service' category of the London Borough of Hounslow's Staff Recognition Awards.

Rosario Ciccarelli and John Tomlinson who both work in and around Craven Avenue, in Feltham collected their awards at the official ceremony which took place on Thursday 27 June at the Civic Centre in Hounslow.

Wayne Hayler, also from the Street Cleaning Team, who works in and around Granville Avenue in Feltham, was highly commended in the same category and received a certificate.

The awards are extra special as nominations are made by the public to recognise those who had delivered excellent customer service. Members of the public can nominate on the council's website, magazine or forms distributed to customer service points across the borough. The category itself resulted in 161 nominations and the finalists (winner, highly commended and commended) were chosen by a staff panel.

At the same ceremony hosted by The Mayor, the leader of the Council and Chief Executive, a further 16 Hounslow Highways staff members were awarded the 'Loyal Service Award' for lengths of service ranging from 10 to 30 years. These include:

Lorraine Srivastav, Pat Silva, Mark Keywood, Terence Watts and Wayne Hayler.

Street cleansing staff John Tomlinson and Rosario Ciccarelli accept their awards from Mayor Sachin Gupta.



Core Investment Programme (CIP) – Progress till date:

We are now 7 months into the 5 year CIP programme and we have already resurfaced 69,170m² of footways, 122,585m² of carriageways and installed 2,164 street lights and nearly 500 illuminated signs.



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Delivering better streets

Barnes Passage cleared of graffiti

Members of Hounslow Highways' Community Environment Team visited Barnes Passage, Chiswick on 16 July to paint over unsightly graffiti, clean-up weeds and overgrown vegetation and generally clean the area.

Nine Hounslow Highways staff members, office-based and operational, were involved in the facelift.

The operation, which took about four hours, included the painting over of 130 pieces of graffiti.

These clean-up activities form part of the joint Anti-Social Behaviour Campaign between the Metropolitan Police, Hounslow Council, Hounslow Homes, John Laing Integrated Services and Hounslow Highways.

Hounslow Highways Community Environment Manager Lorraine Srivastav said: "The Barnes Passage clean-up day was a huge success. Barnes Passage is a well-used footpath in Chiswick and links Burlington Road to Barnes Bridge. The team from Hounslow Highways wanted to actively do something for the community as the graffiti along this footpath was unsightly and contributes to the perception of crime in the area."

This project was also supported by the Safer Neighbourhood Team from Chiswick which has committed to supporting Hounslow Highways' work in this area.

Before photo



After photo



Hounslow Highways inspires future generation

Hounslow Highways' supported a careers day targeting young students at the Inspiring the Future event which took place at the Rivers Academy in Feltham on July 1.

The purpose of the event was to highlight the apprenticeship program and possible opportunities within Hounslow Highways and the London Borough of Hounslow to local students over the next 25 years.

As well as an information stand on Hounslow Highways which was staffed by the Business Management Team, our Ringway HR Business Partner Nayna Patel ran CV writing workshops and taught interview techniques to approx 60 students.

If local schools and community groups are interested in having Hounslow Highways support their career days, they can contact the Business Management team through the contact form on the website: www.hounslowhighways.org/38-contact-us.html



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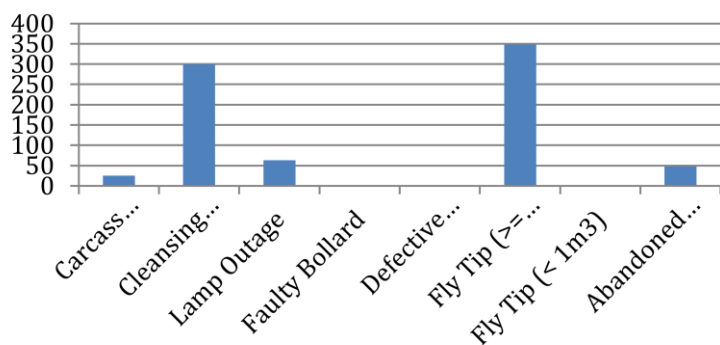
Delivering better streets

How did we do in your area last month?

In the month of July we dealt with over 2300 enquiries across the Borough, compared with 2100 in June. Fly tipping is the most frequent type of enquiry, followed by cleansing complaints (e.g. litter, dog fouling).

Within your area, Chiswick, we dealt with 362 enquiries, which is slightly lower than last month.

Total for Hounslow

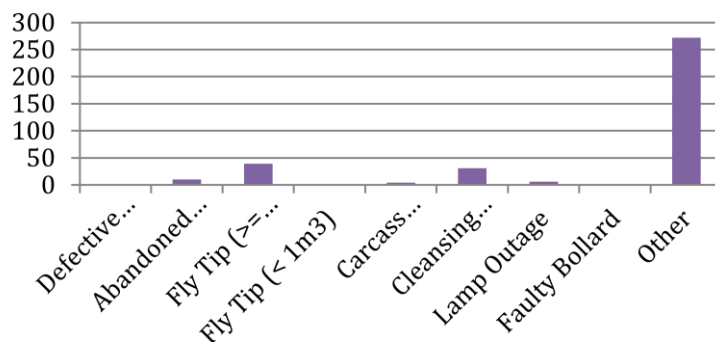


We received the lowest number of enquiries for Chiswick compared to other areas. As was the case in June, Chiswick is the cleanest area in the Borough with the least number of fly tips and cleansing complaints.

Chiswick received 272 enquiries under the "Other" category, including:

- 49 enquiries related to the condition of the highway (potholes, obstructions, blocked gullies);
- 59 issues around grounds maintenance, shrubs and damage to and from trees on the network;
- 96 general enquiries within the Central area regarding time, condition and level of services.

Chiswick Area



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Delivering better streets

Tree Pruning - Clean Sweep

As part of the “Clean sweep” scheduled works during the summer season we are currently visiting every tree in the borough to ensure that road signs and street furniture are free from overhanging foliage This includes:

1. Pruning low branches to improve pedestrian access.
2. Removing basal sucker growth.

In July we pruned 620 trees across the borough including trees in the following wards:

- Chiswick
- Turnham Green

Lime Trees

The first programme of Lime Tree Basal growth removal was completed in July. This included:

1. Basal epicormic (low but fast growing branches had additional growth removed.
2. Low branches lifted to improve pedestrian access.

These works were completed in the following wards:

- Chiswick Homefields
- Chiswick Riverside
- Turnham Green

Weed Spraying

The footways and highway gullies are treated twice a year, the first in May, the second application will commence in August. Each spray is timed to coincide with weed growth for maximum effectiveness.

Ward Name	29/07/2013	30/07/2013	31/07/2013	01/08/2013	02/08/2013	05/08/2013	06/08/2013	07/08/2013	08/08/2013	09/08/2013	12/08/2013	13/08/2013	14/08/2013	15/08/2013	16/08/2013	19/08/2013	20/08/2013	21/08/2013	22/08/2013	23/08/2013
Bedfont																				
Feltham North																				
Hanworth Park																				
Feltham West																				
Hanworth																				
Cranford																				
Heston Central																				
Hounslow West																				
Heston East																				
Heston West																				
Hounslow Heath																				
Osterley and Spring Grove																				
Hounslow Central																				
Hounslow South																				
Syon																				
Isleworth																				
Brentford																				
Turnham Green																				
Chiswick Riverside																				
Chiswick Homefields																				



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Tree Removal Programme

As well as the planned pruning emergency removals and lime tree basal growth removal, we also progressed with the tree removal programme which continues to plan. Programmed tree removals were undertaken in the following areas with a total of 13 trees felled

- Chiswick 9
- Brentford 3
- Osterley 1

There were also a total of 6 out of hours Emergency callouts made in April.

It is unfortunate that any trees should be removed but is necessary to ensure the safety of the network, its users and adjoining properties. All trees will be replaced in the same or next most appropriate location with a species of similar type if possible to enhance the local streetscene.

Advance warning letters will be issued to properties affected but if you would like more information please visit <http://www.hounslowhighways.org/65-street-trees.html>

Remaining tree works to end Oct 2013

Ward	Fells Remaining	Current Stock	Percentage of stock
Chiswick	54	1987	2.72%

Grass cutting

We begin cutting Highway grass areas throughout the whole borough at the beginning of March of each year, with the final cut being completed by the beginning of October. Fifteen separate cuts are carried out within these months.

- Grass verges will be trimmed to maintain a defined edge to minimise encroachment on the footpath.
- The height of the grass will be maintained to a pre-agreed height during the growing season.

Activity	Week	July					August			
		27	28	29	30	31	32	33	34	35
Cut 9		X								
Cut 10			X	X						
Cut 11					X	X				
Cut 12							X	X		
Cut 13									X	X

Grass Edge Trimming X X X X X X X X X X



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Works Coming to Your area in the next 4 weeks - Please note that all of the dates below are indicative and may change due to seasonal and other external factors.

Street Lighting

In July, 50 street lighting schemes were completed.

The following works are planned for August:

Road	RSL Description	Ward	Planned Start Date	Planned Finish Date
CHATSWORTH ROAD	STAVELEY RD TO CHESTERFIELD RD	CHISWICK RIVERSIDE	29/07/2013	02/08/2013
SWANSCOMBE ROAD	JCT BRACKLEY RD TO DEVONSHIRE RD	CHISWICK HOMEFIELDS	29/07/2013	02/08/2013
SWANSCOMBE ROAD	SWANSCOMBE RD TO COOMBE RD	CHISWICK HOMEFIELDS	29/07/2013	02/08/2013
BRACKLEY ROAD	CHISWICK HIGH RD TO JCT SWANSCOMBE RD	CHISWICK HOMEFIELDS	29/07/2013	02/08/2013
PAXTON ROAD	GREAT CHERTSEY RD TO SUTHERLAND RD	CHISWICK HOMEFIELDS	29/07/2013	02/08/2013
DEVONSHIRE ROAD	INGRESS STREET TO DORCHESTER GROVE	CHISWICK HOMEFIELDS	05/08/2013	09/08/2013
DEVONSHIRE ROAD	GLEBE STREET TO INGRESS STREET	CHISWICK HOMEFIELDS	05/08/2013	09/08/2013
DEVONSHIRE ROAD	CHISWICK HIGH RD TO GLEBE STREET	CHISWICK HOMEFIELDS	05/08/2013	09/08/2013
CHESTERFIELD ROAD	SUTTON COURT RD TO PARK RD	CHISWICK RIVERSIDE	05/08/2013	09/08/2013
EASTBOURNE ROAD	CHESTERFIELD RD TO ELLESMERE RD	CHISWICK RIVERSIDE	05/08/2013	09/08/2013
MILNTHORPE ROAD	ELLESMERE RD TO CHESTERFIELD RD	CHISWICK RIVERSIDE	05/08/2013	09/08/2013
BARROWGATE ROAD	SUTTON COURT RD TO DUKES AV (BARROWGATE RD)	TURNHAM GREEN	05/08/2013	09/08/2013
WAVENDON AVENUE	SUTTON COURT RD TO DUKES AV (WAVENDON AV)	TURNHAM GREEN	05/08/2013	09/08/2013
FOSTER ROAD	WAVENDON AV TO HADLEY GRDS	TURNHAM GREEN	05/08/2013	09/08/2013
SHARON ROAD	ALWYN AV TO END OF RD	TURNHAM GREEN	05/08/2013	09/08/2013
HADLEY GARDENS	WAVENDON AV TO DUKES AVENUE	TURNHAM GREEN	05/08/2013	09/08/2013
ALWYN AVENUE	SUTTON COURT RD TO HADLEY GRDS	TURNHAM GREEN	05/08/2013	09/08/2013
BURLINGTON GARDENS	BARROWGATE RD TO SUTTON COURT RD	TURNHAM GREEN	05/08/2013	09/08/2013
GLEBE STREET	DUKE RD TO DEVONSHIRE RD	TURNHAM GREEN	12/08/2013	16/08/2013
RECKITT ROAD	DUKE RD TO DALE STREET (RECKITT RD)	TURNHAM GREEN	12/08/2013	16/08/2013



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Road	RSL Description	Ward	Planned Start Date	Planned Finish Date
QUICK ROAD	DUKE RD TO DALE STREET (QUICK RD)	TURNHAM GREEN	12/08/2013	16/08/2013
HOLLY ROAD	DOLMAN RD TO END OF RD	TURNHAM GREEN	19/08/2013	23/08/2013
BELMONT ROAD	CHISWICK HIGH RD TO JCT DOLMAN RD	TURNHAM GREEN	19/08/2013	23/08/2013
BELMONT TERRACE	JCT BELMONT RD TO ALFRED CL	TURNHAM GREEN	19/08/2013	23/08/2013
BELMONT TERRACE	ALFRED CL TO BELMONT GROVE	TURNHAM GREEN	19/08/2013	23/08/2013
BELMONT TERRACE	BELMONT GROVE TO CHISWICK COMMON RD	TURNHAM GREEN	19/08/2013	23/08/2013
CHISWICK COMMON	BELMONT TERRACE TO WINDMILL PASSAGE	TURNHAM GREEN	19/08/2013	23/08/2013
CLIFTON GARDEN	CHISWICK COMMON RD TO END OF RD	TURNHAM GREEN	19/08/2013	23/08/2013
BRIDGE STREET	JCT BELMONT RD TO END OF RD	TURNHAM GREEN	19/08/2013	23/08/2013
ESSEX ROAD	BRIDGE STREET TO END OF RD (ESSEX RD)	TURNHAM GREEN	19/08/2013	23/08/2013

Footway

In July, 7 footway schemes were completed as planned. The following footway works are planned for August:

Road Name	RSL description	Ward	Starting Date	Completion Date
SHARON ROAD	ALWYN AV TO END OF RD	TURNHAM GREEN	02/08/2013	07/08/2013
THE LINDENS	HARTINGTON RD TO THE LINDENS	CHISWICK RIVERSIDE	06/08/2013	20/08/2013
CRANBROOK ROAD	CHISWICK LN TO CHISWICK HIGH RD	CHISWICK HOMEFIELDS	08/08/2013	05/09/2013
HARTINGTON ROAD	GREAT CHERTSEY RD TO CAVENDISH RD	CHISWICK RIVERSIDE	01/08/2013	20/09/2013
HARTINGTON ROAD	DEVONSHIRE GRDS TO GROVE PARK RD	CHISWICK RIVERSIDE	01/08/2013	23/09/2013
CAVENDISH ROAD	BOLTON RD TO JCT SPENCER RD	CHISWICK RIVERSIDE	21/08/2013	27/09/2013
EASTBOURNE ROAD	CHESTERFIELD RD TO ELLESMERE RD	CHISWICK RIVERSIDE	27/08/2013	03/10/2013
CHATSWORTH ROAD	STAVELEY RD TO CHESTERFIELD RD	CHISWICK RIVERSIDE	28/08/2013	11/10/2013
PARK ROAD	JCT SUTTON COURT RD TO STAVELEY RD	CHISWICK RIVERSIDE	30/08/2013	28/10/2013



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Carriageway

In July, 4 carriageway schemes were completed as planned.

There are no programmed carriageway works in Chiswick in August.

In future we will list below any works programmed in the previous month that have been delayed along with the new start/end date and the reason for the delay so you can see how we are performing on works in your area.

Location	Location Description	Ward	Start Date	Finish Date	Reason
None delayed					

Additional Works in August

Location	Description of Works	Ward	Start Date	Finish Date	Comment
Grove Park CPZ: Park Rd / Staveley Rd	Controlled Parking Zone	Chiswick	Late August 2013	September 2013	Project commissioned by LBH

Please note that all of the dates above are indicative and may change due to seasonal and other external factors.



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